

How to Activate an ADSL line from the Telkom Website

Process to follow:

1. Go to www.telkom.co.za/verifyadsl
2. Enter Tel line no. (eg.021 930 3521)
3. Enter Order no. (eg.280534-13)
4. Click verify
5. Wait between a minute to half an hour for the line to be validated.



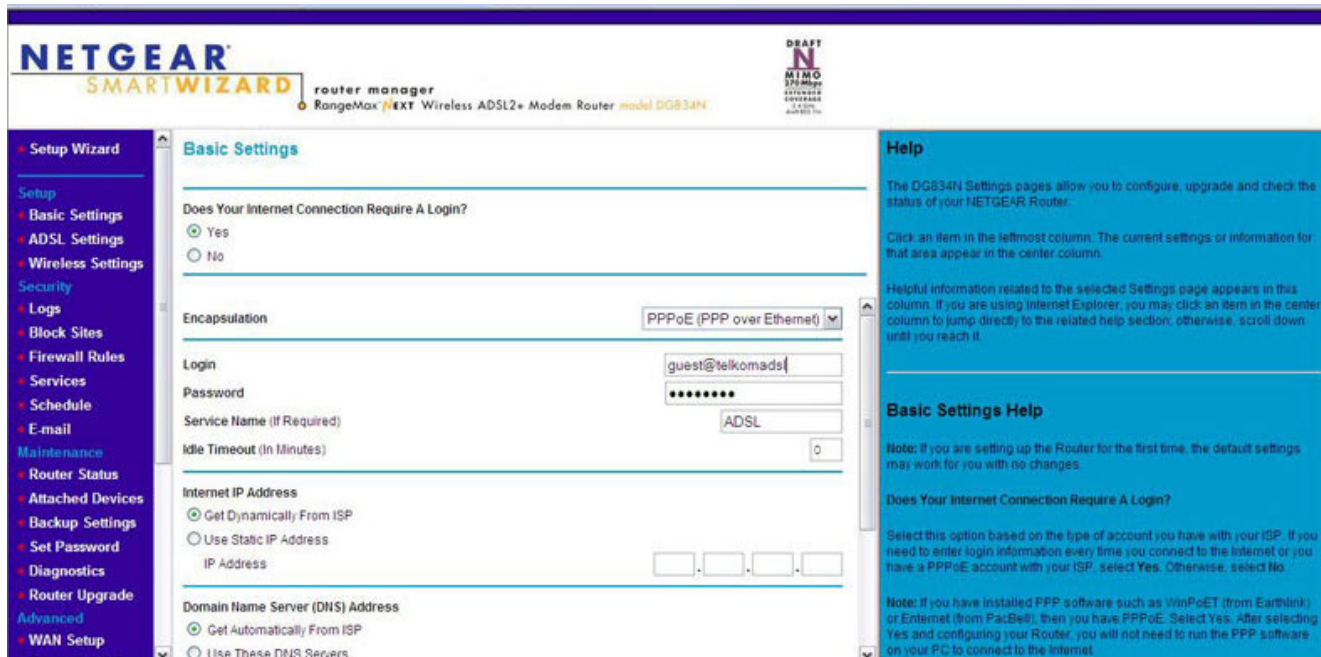
The screenshot shows the Telkom website's ADSL Verification page. At the top left is the Telkom logo. To its right is a search bar with a 'go' button. Below the search bar is a navigation menu with links: 'Telkom Home', 'About Us', 'Products', 'At Home', 'At The Office', 'Price List', 'Contact Us', 'Tender Bulletins', and 'Login'. The main heading is 'ADSL Verification' with the sub-heading 'ADSL Service Verification'. Below this is a paragraph of text explaining the self-install option. There are two input fields: 'Telephone Number:' with a yellow background and an example 'eg: 011 3504106', and 'Order Number:' with a white background and an example 'eg: 320548-05'. A 'Verify' button is located below the input fields.

Troubleshooting:

If you are unable to access the Telkom website check the default Settings in the router.
Settings should be:

User: guest@telkomadsl

Password: guest



NETGEAR SMARTWIZARD router manager
 RangeMax NEXT Wireless ADSL2+ Modem Router model DG834N

Basic Settings

Does Your Internet Connection Require A Login?
 Yes
 No

Encapsulation: PPPoE (PPP over Ethernet)

Login: guest@telkomads
 Password: [masked]
 Service Name (If Required): ADSL
 Idle Timeout (In Minutes): 0

Internet IP Address
 Get Dynamically From ISP
 Use Static IP Address
 IP Address: [] . [] . [] . []

Domain Name Server (DNS) Address
 Get Automatically From ISP
 Use These DNS Servers

Help

The DG834N Settings pages allow you to configure, upgrade and check the status of your NETGEAR Router.

Click an item in the leftmost column. The current settings or information for that area appear in the center column.

Helpful information related to the selected Settings page appears in this column. If you are using Internet Explorer, you may click an item in the center column to jump directly to the related help section; otherwise, scroll down until you reach it.

Basic Settings Help

Note: If you are setting up the Router for the first time, the default settings may work for you with no changes.

Does Your Internet Connection Require A Login?

Select this option based on the type of account you have with your ISP. If you need to enter login information every time you connect to the Internet or you have a PPPoE account with your ISP, select Yes. Otherwise, select No.

Note: If you have installed PPP software such as WinPoET (from Earthlink) or Enternet (from PacBell), then you have PPPoE. Select Yes. After selecting Yes and configuring your Router, you will not need to run the PPP software on your PC to connect to the Internet.

If you get an error on the validation screen:

1. Ensure that you are connecting from the line you are trying to validate.
2. Ensure that the correct telephone number is entered.
3. Ensure that you have the correct order number.

To get the correct order number:

Phone Telkom on:

*10219- Home users

*10217- Business users

*0800 375 375

Select option for Desktop Support.

Select Technical Support

Enquire Order number from the operator.

4. Check that service is online by following the steps in the previous section.